

FLOYD COUNTY

Floyd County Attorney's Office

101 S. Main
Charles City, IA 50616
► Victim / Witness Coordinator
(641) 228-7571
FAX: (641) 228-7013
email: Jmarzen@floydcoia.org

United States Attorney's Office

Northern District of Iowa
Hach Bldg, Suite 400
401 First St., SE
Cedar Rapids, IA 52401-1825
(319) 363-0091
FAX: (319) 363-1990
TTY: (319) 286-9258

Branch Office

Terra Bldg, Suite 670
600 4th. Street
Sioux City, IA 51101
(712) 255-6011
FAX: (712) 252-2034
TTY: (712) 258-4761

TYPES OF SERVICE:

Provides assistance to federal victims and witnesses.

Floyd County Sheriff

Floyd County Courthouse
101 South Main St.,
Charles City, IA 50616
(641) 228-1821
FAX: (641) 257-6150
Email: fcso@floydcoia.org

Charles City Police Department

105 Milwaukee Mall
Charles City, IA 50616
(641) 228-3366
FAX: (641) 257-6304

Floyd County Clerk of District Court

101 South Main St., 3rd Floor
Charles City, IA 50616
(641) 228-7777
FAX: (641) 228-7772

Child Support Recovery Unit

Mohawk Square
22N. Georgia
Mason City, IA 50401

Iowa Legal Aid

(North Central Regional Office)
600 1st Street, N.W., Suite 103
Mason City, IA 50401
(641) 423-4651 (800) 392-0021

TYPES OF SERVICE:

Free civil legal service to people meeting low income guidelines.

SERVES THE FOLLOWING VICTIMS:

All victims

FEE INFORMATION:

Filing fees and out of pocket expenses, but no charge for legal services.

SERVES THE FOLLOWING COUNTIES:

Calhoun, Cerro Gordo, Emmet, Hancock, Franklin, Humboldt, Kossuth, Mitchell, Palo Alto, Pocahontas, Winnebago, Worth, & Wright

Legal Hotline for Older Iowans:

1111 9th. St., Suite 230
Des Moines, IA 50314
(515) 992-8161 (800) 992-8161
WEB: www.lawhelp.org/program/898/

TYPES OF SERVICE:

Free legal service to people meeting low income guidelines.

SERVES THE FOLLOWING VICTIMS:

All victims.

FEE INFORMATION:

Filing fees and out of pocket expenses, but no charge for legal services.

SERVES THE FOLLOWING COUNTIES:

Statewide

C.A.S.A.

(Court Appointed Special Advocates)
%Cerro Gordo County Courthouse
220 N. Washington Ave.
Mason City, IA 50401
(641) 421-3080
FAX: (641) 421-3134

TYPES OF SERVICE:

Assists children going through the court system.

SERVES THE FOLLOWING VICTIMS:

Victims of child abuse and neglect

FEE INFORMATION:

Free of charge

SERVES THE FOLLOWING COUNTIES:

Cerro Gordo

Catholic Charities

Kimball Ridge Center
2101 Kimball Ave.,
Waterloo, IA 50702
(319) 272-2080

TYPES OF SERVICE:

Counseling

SERVES THE FOLLOWING VICTIMS:

All victims

FEE INFORMATION:

Sliding fee scale

Crisis Intervention Service

P.O. Box 656
Mason City, IA 50402-0656
(641) 424-9133 (800) 479-9071 (641 area only)
FAX (641) 424-8915

TYPES OF SERVICE:

24 hr. crisis line, crisis counseling, follow-up counseling, group counseling, shelter/safehouse information/referral, emergency financial, personal advocacy, community education, medical & Legal advocacy

SERVES THE FOLLOWING VICTIMS:

Domestic abuse, sexual abuse

FEE INFORMATION:

No fee for services. Donations accepted.

SERVES THE FOLLOWING COUNTIES:

Floyd, Franklin, Hancock, Mitchell, Winnebago, & Worth

Helping Services for Northeast Iowa

P.O. Box 372
805 East Main street
Decorah, IA 52101
(563) 387-720)

CRISIS LINE: (800) 383-2988

FAX: (563) 382-5730
email: info@helpingservices.org

Delaware/Dubuque

2728 Ashbury Road
Suite 510
Dubuque, IA 52001
(563) 582-5317
FAX: (563) 582-1086

TYPES OF SERVICE:

24 hour crisis line, crisis counseling, follow-up counseling, group counseling, shelter/safehouse, information, referral, legal advocacy, personal advocacy, community education

SERVES THE FOLLOWING VICTIMS:

Domestic abuse, adult sexual abuse, adult survivors of incest

FEE INFORMATION:

No fee for services. Donations accepted.

SERVES THE FOLLOWING COUNTIES:

Allamakee, Clayton, Delaware, Dubuque, Fayette, Howard, & Winnesheik

Elderbridge Area Aging Agency

22 North Georgia, Suite 216

Mason City, IA 50401

(641) 424-0678 (800) 243-0678

FAX: (641) 424-2927

email: elderbridge@jumpgate.net

TYPES OF SERVICE:

Funding for adult day care, case management, congregate meals, home delivered meals, legal assistance, respite care, senior employment, senior health program & transportation. Direct services include advocacy, general assistance, information/referral, lending library, nutrition education. Senior health insurance information program (S.H.I.I.P.), Financial assistance and counseling of many different issues.

SERVES THE FOLLOWING VICTIMS:

Older Iowans 60+

FEE INFORMATION:

Direct services free or on a contribution basis. Contract services are by donation or on a sliding fee scale.

SERVES THE FOLLOWING COUNTIES:

Cerro Gordo, Franklin, Hancock, Mitchell, Winnebago, & Worth.

Floyd County General Assistance

101 South Main, Suite 109

Charles City, IA 50616-2756

(641) 228-1850

FAX: (641) 257-6306

HOURS: 8:00 – 3:30

Monday - Friday

TYPES OF SERVICE:

Provides necessities: rent, food, clothing, utilities, medical care, and makes referrals to other assistance programs.

SERVES THE FOLLOWING VICTIMS:

Contact the county office for specifics.

Mental Health Center of North Iowa

235 S. Eisenhower Avenue

Mason City, IA 50401-1562

(641) 424-2075 (800) 700-4692

FAX: (641) 424-9555

TYPES OF SERVICE:

Counseling, & medication management.

SERVES THE FOLLOWING VICTIMS:

All victims

FEE INFORMATION:

Sliding fee scale based on income and insurance.

SERVES THE FOLLOWING SERVICES:

Cerro Gordo, Franklin, Hancock, Mitchell, Winnebago, & Worth

United Way of North Central Iowa

P.O. Box 356

Charles City, IA 50616-356

(515) 228-2881

TYPES OF SERVICE:

The United Way offers referrals and information regarding a wide variety of community resources, including child care, financial assistance, supplemental food programs, and others.

SERVES THE FOLLOWING VICTIMS:

All victims seeking referrals and information about available community resources.

FEE INFORMATION:

No fee

SERVES THE FOLLOWING COUNTIES:

Floyd & Iowa